



TERMS OF BUSINESS

At Unity Funeral Care, we are committed to providing a professional and compassionate service while ensuring transparency in our pricing and procedures. Below are the key terms of our business to help you understand the services we provide and our payment policies.

Professional Services

Our professional services cover all aspects of funeral arrangements, including:

- Assisting and advising families on all matters related to the funeral.
- Coordinating necessary documentation and legal requirements.
- Caring for the deceased with dignity and respect, including the use of our Chapel of Rest.
- Provision of a motor hearse, funeral director, and required staff.
- Embalming services, if requested.

Payment of Account

We aim to provide a clear and detailed breakdown of our charges. Our price list outlines all costs involved, including third-party fees known as disbursements (e.g., crematorium or cemetery fees, officiant fees, and other external costs).

Payment Terms

- A **50% deposit** is required once funeral arrangements are confirmed.
- The **remaining balance must be settled within 14 days** after the funeral.
- Any outstanding balances beyond this period will be subject to **2% interest per month**.
- In cases of non-payment, any legal or court costs incurred will be added to the total amount due.

Disclosure of Information

Unity Funeral Care Ltd, located at **235 Chase Side, Enfield, EN2 0RA**, is the ultimate owner of this business (Company Number: **13434250**). The business is solely owned by **Bhovanesh (Neil) Prayag** and **Achaye (Robin) Gungaram**.

- We have **no business or financial interest** in any price comparison website.
- We do **not** make charitable donations, gratuities, payments, or provide gifts to third parties exceeding **£250**.

Additional Fees & Disbursements

Certain services may incur **additional charges**, including but not limited to:

- Out-of-hours transfers.
- Excess mileage.
- Pacemaker removal.
- Embalming.
- Oversized coffins.
- Service booklets and floral tributes.

Disbursements are third-party costs that we pay on your behalf, including:

- Cremation or burial fees.
- Doctor's fee (if required).
- Minister or celebrant fees.